

MatchWare Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:	MatchWare MindView Suite
Report Date:	January 2021
Product Description:	MindView is a professional mind mapping software that allows you to visually brainstorm, organize and present ideas.
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Evaluation Methods Used:	Testing is based on manual testing and general product knowledge and experience.

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Partially Supports	Content controlled by us is supported. Content controlled by the user is not supported.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Not Applicable	
<p>1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Not Applicable	
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Not Applicable	
<p>1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Not Applicable	
<p>1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Supports	All content is presented in a meaningful sequence
<p>1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Supports	All navigation using icons also have a describing text
<p>1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Supports	All navigation using icons also have a describing text
<p>1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</p>	Not Applicable	
<p>2.1.1 Keyboard (Level A)</p>	Supports	Application can be controlled only using keyboard

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Keyboard focus can be controlled using the tab key. Bot in and out.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	In the manual we have a complete list of all shortcuts available
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No flashes on the webpage.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All webpages has descriptive titles
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Focus is set in a logical way to enable correct reading flow.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All links provided by us is descriptive.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Zoom and panning is supported
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Remove fingers, cancels current operation
2.5.3 Label in Name (Level A 2.1 only)	Supports	All menus and ribbon supports this.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	Horizontal and vertical orientation is supported
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Language of the page can be determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The content does not change when focus is set
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	UI changes are not made until the user has been informed about them.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All errors are described with text
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Yes, logical labels is presented to the user.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The markup language element nesting is used to bind together logical groups of content
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Our ribbon of buttons, contains both descriptive text and state information (enabled, disabled, checked)

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only)	Supports	Horizontal and vertical orientation is supported
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	All input fields can be identified for their purpose
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The UI is having a high contrast. But depending on the style chosen by the user, the contrast can be limited. This is a user choice.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All fonts are supporting the browsers zoom functionality
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All images contains a descriptive text
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content can be zoomed to fit on a small device
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	High contrast is used for all visual items
1.4.12 Text Spacing (Level AA 2.1 only)	Does not support	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	All hover items can be cancelled by using escape
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	We use breadcrumb navigation
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Headings and labels are used where it is meaningful
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	This is done in the most relevant places. But not everywhere.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Language is set on document level. Same language on entire page.
3.2.3 Consistent Navigation (Level AA)	Supports	Logical layout of navigation is reused on all pages.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	We support helping the user input correct values
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Not Applicable	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	All icons and images has the display property set
1.4.6 Contrast (Enhanced) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Partially Supports	A visual style can be chosen by the user, to get this contrast.

Criteria	Conformance Level	Remarks and Explanations
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	No background audio
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Does Not Support	
1.4.9 Images of Text (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	All images contain a descriptive text
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Almost everything in the application (all normal use) can be done solely with a keyboard.
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	No timing is used when waiting for user input.
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	No interruptions, except if an error occurs
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	User can continue to work after re-authenticating
2.2.6 Timeouts (Level AAA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	No data can be lost based on inactivity
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	No flashes on webpage
2.3.3 Animation from Interactions (Level AAA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	No animations in application
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	We use breadcrumb navigation
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Partially Supports	All content created by us supports this, but user content is not.
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	Yes, we use headings
2.5.5 Target Size (Level AAA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	No small input fields in application
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	We do not restrict use of input modalities
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Does Not Support	
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Does Not Support	
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Does Not Support	
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	No context changes, except for when initiated by the user.
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Does Not Support	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	We support a full undo/redo stack for the user